



KNOW BEFORE YOU GO

AS THE LARGEST AND OLDEST INDEPENDENT OWNER ASSOCIATION IN NORTH AMERICA, OUR STRONG COMMITMENT TO WORKING WITH ONLY THE BEST ORGANIZATIONS IN THE VACATION OWNERSHIP INDUSTRY HAS EARNED US THE TRUST AND ENDORSEMENT OF THOUSANDS OF HIGHLY SATISFIED VACATION OWNERS.

OUR MISSION

We vow to relentlessly advocate for improvements in communication, protection and preservation of vacation ownership. Our commitment to these efforts will continuously strengthen and support the relationships between the vacation owner community and industry.

PLEDGE

The AVO Pledge is a resort accreditation program designed to strengthen buyer confidence in the purchase of vacation ownership products. Accreditation by AVO signifies a high quality, well-managed vacation ownership property. It is a steadfast assurance that the developer/resort continuously maintains the highest standards of accommodations, facilities, service and overall vacation experiences, along with a strong commitment to owner satisfaction and reputation management. In addition, through their adherence to the AVO Pledge, the developer/resort affirms its support of the local community, culture and dedication to environmental sustainability.

Many thanks for all the help and advice you have given me over the past months. At last a resolution has been reached as a result of your efforts. I much appreciate all your help and am so grateful for having contacted you in the beginning. Once more many thanks and all best wishes for the future.

-KEN R - TIMESHARE OWNER/MEMBER

OUR BENEFITS

- We provide useful tools, such as a dedicated website, videos, guides, a magazine – and so much more – to help you better understand your product and ownership.
- 833-2ASK-AVO is a dedicated resource and referral line, open to all vacation owners.
- Discounts on travel related services, such as airport lounges, rental cars, parking, luggage delivery, travel insurance and so much more.
- Access to AVO's premiere publication that is dedicated to providing owners exclusive information on travel, usage, ownership and all of its amazing perks, allowing owners to maximize their vacation ownership experience.
- The AVO community provides unlimited opportunities to learn more about ownership. Whether it is via social media, resort events or simply chatting with other owners, you'll learn new ways to get the most out of your vacation ownership.
- AVO accreditation is a powerful and positive statement of quality of standards that has been proven to have a major beneficial impact on owner satisfaction and on the resorts themselves.



THE PERKS

BASIC LEVEL

- 1 year membership
- 1 year of AVO's premiere magazine
- Invitation to active online community
- Resource guide

PREMIUM LEVEL

- 1 year membership
- 1 year of AVO's premiere magazine
- Invitation to active online community
- Resource guide
- Travel Specific Discounts
- Exclusive Getaway deals
- Priority access to 833-2ASK-AVO
- Ownership education & tools
- Invites to special events
- Copy of Vacation Owner Study (1/yr)
- Travel Notifications and Alerts

SUPPORT / 1. 833-2ASK-AVO is a valuable support line, open to all vacation owners. Our team is dedicated to answering your questions concerning all aspects of vacation ownership. What's more, it is a comprehensive source featuring a directory of resources, travel alerts, destination warnings and so much more.

2. We highlight and feature industry leaders and ethical operators so you can purchase with confidence. The AVO team evaluates vacation ownership products and services to validate what consumers are purchasing and what they are actually getting.

EDUCATION / 1. The AVO team creates and publishes videos, guides and a magazine that are dedicated to teaching owners how to maximize their vacation ownership experience.

2. We continuously educate the media, legislators, regulators and the public on the benefits and responsibilities of vacation ownership.

TOOLS / 1. We provide an essential library of tools, such as an exchange chart, resource guides, check lists, vacation planners - and so much more - all at your fingertips.

2. Our community is your community. Whether it is through social media, at a special event or at the resort, you have the ability to talk with other owners and members to share ideas and tips on getting the most out of your vacation ownership.